

**glennhann@comcast.net**

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**To:** Credit Karma Member Support  
**Subject:** RE: Call from +18568835497: Case #03658491 [ ref:\_00D1UrAl3.\_5004Q2TyvPk:ref ]

Thank you!

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**From:** Credit Karma Member Support <membersupport@creditkarma.com>  
**Sent:** Friday, January 21, 2022 9:39 AM  
**To:** glennhann@comcast.net  
**Subject:** Call from +18568835497: Case #03658491 [ ref:\_00D1UrAl3.\_5004Q2TyvPk:ref ]

Hi Glenn,

Thank you for your patience!

This correspondence contains Credit Karma, Inc.'s response to your request for account information. We have verified your identity based on the government-issued identification document you submitted.

Credit Karma is an online personal finance platform that offers free access to TransUnion and Equifax credit scores and reports, free credit monitoring services, and a wide range of financial education tools and resources. Credit Karma is not a credit bureau, financial institution, or lender. We do not extend credit to our members. No payment method is required to register, and we never ask for payment information for any reason.

**Fraudulent Account Registration Information.**

Name on the account: Glenn Hann

Email address: [bailey.hann@comcast.net](mailto:bailey.hann@comcast.net)

Mailing address: 283 AMBERFIELD DR MOUNT LAUREL NJ 08054

Date of birth used to register: 08/26/1965

Phone used to register: 856-266-1502

Date and time of account opening: 10/14/2018 17:27:31 PT

Date and time of account deactivation: 01/14/2022 21:17:39 PT

**Credit Reports.**

TransUnion  
1/14/2022  
10/14/2018

Equifax  
1/14/022  
10/14/2018

We hope this was helpful to you and satisfactory to your request.

Regards,  
Credit Karma Member Support

----- Original Message -----

**From:** Credit Karma Member Support [membersupport@creditkarma.com]

**Sent:** 1/20/2022 10:52 AM

**To:** [glennhann@comcast.net](mailto:glennhann@comcast.net)

**Subject:** Call from +18568835497: Case #03658491 [ ref:\_00D1UrAl3.\_5004Q2TyvPk:ref ]

Hi Glenn,

Thank you for contacting Credit Karma Member Support. My apologies on the delayed response.

In order to help safeguard the information of our members, we release account information only under specific circumstances. We'll be happy to help, but we require that you do the following:

1. [Complete the Request for Fraudulent Information form here.](#)
2. Use this [secured file upload link](#) to provide us with a copy of your driver's license or other government-issued photo identification document.

Once you've completed both of the steps, we can provide you information about the account in question. This includes:

- Account registration information
- 5 most recent TransUnion and Equifax credit report pull dates
- Records relating to our [DirectDispute™ tool](#), if applicable

Please allow us up to 30 days to respond to your request.

Regards,  
Credit Karma Member Support

ref:\_00D1UrAl3.\_5004Q2TyvPk:ref

